



*Service When YOU Need It!*

### **Our Commitments & Guarantee's**

U.S. Linen & Uniform values all of the business from our current and prospective customers and we work very hard at insuring we are providing the best service possible. We are so committed to providing such a high level of service we "Guarantee"

*Service When YOU Need It™!*

What this means to you, our customer, is that if anytime you are not 100% satisfied with any of our products and services, and we can not make it right for you, then that product or service is Free! We feel that we can meet and exceed any expectation that our customers would or could have, so if we ever fall short of that commitment, then it is on us, not you.

### **Referral Program**

We know you will be so happy with your service that you will want to share this with your business friends and partners. Because we feel this recommendation is the basis for our continual growth, we encourage referrals, and reward our customers with a dinner gift certificate for each referral that ends with a new customer to our family of customers. Just another way of saying thanks to our valued customers.

### **Future Service Enhancements**

In the very near future we will be equipping our Route Service Personnel with Hand Held Personal Computer's with all customer invoicing and information right at their fingertip. We will then be able to email and/or fax invoicing directly to our customers through our state of the art computer system. We are again saving time and money for our customers, and reducing paper costs and handling costs. We feel that this is yet another innovative feature that is not currently available through any other Uniform and Linen supply company in the Northwest.

