



*Service When YOU Need It!*

### **The Best Communication System**

U.S. Linen & Uniform is very excited to offer our customers with a way to communicate with us on an ongoing basis, in addition to the actual service day. We feel that communication only helps in providing the ultimate garment program, consistently.

By providing to our customers the **Service Order Request Book**, we provide to them a detailed and informative way to leave information during the course of a week that can then be provided to our Service Department to insure we respond to any customer need and request.

This communication tool, is in addition to our toll free phone number, our 24 hour/7 day a week guaranteed response and our Service Management visitation program, where we personally visit with the key personnel within our customers to insure we are meeting and exceeding all of their individual service needs, provide the best communication in our industry.

We leave with you a carbonless three (3)-part form to use, during the course of the week, to provide to us information on how we can properly service your needs. We realize and understand that different issues arise during the week, when we are not always there. Recording these needs, and having it in writing guarantee you guaranteed we get the information and satisfy the service need.

This is just another feature of our ultimate service program. We are always on the leading edge of providing a superior garment control system.