

### POPULAR ITEMS CATALOG

Locally Owned and Operated Family Business Since 1944



## **Our Legacy**

In 1901, laundry and dry cleaning entrepreneur, John Stoller, started working in a tailor shop in Portland. One of the first things he did was burn a hole in a pair of pants he was pressing. Luckily, it got better from there. In April of 1901, he moved to Walla Walla to work doing alterations and pressing. Only 3 months later, he purchased the business. Thus, the Stoller Cleaning Club was born, which later became the Pantorium.

In the late 1910's, one of his sons, Harvey Stoller started working in the business. He would drive a horse and wagon to all the farms around Walla Walla picking up and delivering laundry. In the 1930's Harvey went to dry cleaning school in Allentown, PA and then worked on the east coast for several years before returning to Walla Walla.

In the early 1940's Harvey Stoller saw an opportunity in the dusty, bustling boom town of Richland. Harvey applied for the federal contract to provide laundry and dry cleaning service to the Hanford workers. Harvey's 30 years of experience and his innovations in running the Pantorium gave him the edge to win the federal contract. On August 14, 1944 he opened Richland Laundry & Dry Cleaning, one of the first privately-owned businesses in Richland, which later became U.S. Linen & Uniform.

Since then, we have continued to expand our service area and grow. Today, our workforce is well over 175 people, we have over 3,500 customers, and we serve an area spanning about 75,000 square miles. We've invested heavily in machinery and technology – we have washers that can handle up to 900 pounds of laundry at a time.

Butsomethings haven't changed. U.S. Linen & Uniform is still a family business, and Harvey Stoller's grandson and great-grandson run the company. Our core values – commitment to service and quality – are as solid now as they were when we first opened the business.





our facility every year, equal to the weight of the Space Needle!

## **Take the Star Service Challenge<sup>®</sup>**

## If you answer YES to any of these questions, call us now for your free consultation.



Are you unhappy with your current supplier surprising you with extra charges?	YES	0	NO	0
Are you annoyed with your garments being returned unrepaired?	YES	0	NO	0
★ Are you troubled that the amount of towels or aprons you receive each week get fewer and fewer?	YES	0	NO	0
Are you frustrated when you run out of product in the evening or on weekends and can't get service?	YES	0	NO	0
Are you concerned with your prices increasing multiple times throughout the year?	YES	0	NO	0
★ Are you fed up with frequently being short garments?	YES	0	NO	0

### We've created solutions that our customers love!

U.S. Linen & Uniform





## CATEGORIES

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Contact us for High Visibility Shirts and other items not listed in our catalog.



While the other guy's bill fluctuates from week to week as they find every opportunity to charge you extra, U.S. Linen & Uniform's weekly fee remains reliably steady. You'll never be surprised, as you'll never pay an unexpected charge for unintentional loss, damage, employee turnover, garment preparation, or standard names or company emblems.



### **MOTORSPORT WORK SHIRT**



Contrast shoulders, side panels, and inner collar band 4.25 oz. industrial-friendly ripstop fabric 65% polyester/35% cotton Ripstop is 75% stronger than poplin workwear Long sleeve numbers below swatch

### **CREW WORK SHIRT**



Concealed, no-scratch, button-front placket 4.25 oz. industrial-friendly Ripstop fabric 65% polyester/35% cotton Ripstop is 75% stronger than poplin workwear Long sleeve numbers below swatch

### How much do our customers love us? Over 97% of our customers rate us as a 7 or above!

We have an outside company randomly survey our customers. They ask our customers to rate us on a scale of 1-10. Over 75% of our customers rate us 9 or a 10. Over 97% of our customers rate us as a 7 or above. Our average net promoter score of 79 is one of the highest in the industry.

### **DEALERSHIP SHIRTS**





### **PREMIUM WORK SHIRT**



4.25 oz. ripstop, 65% polyester/35% cotton Ripstop is 75% stronger than poplin Long sleeve numbers below swatch

### **DIAMOND PLATE WORK SHIRT**



Sleeve pocket and pencil stall, concealed, no-scratch, button-front placket 4.25 oz. ripstop, 65% polyester/35% cotton Ripstop is 75% stronger than poplin Long sleeve numbers below swatch

## Star Tracking System®

Our exclusive Star Tracking System<sup>®</sup> utilizes the most advanced tracking technology in our industry, Radio Frequency Identification (RFID) chips. The Star Tracking System<sup>®</sup> uses a dual identification system, RFID and the bar codes that we have used for over 30 years. The dual system ensures that we can always identify the garment.

The Star Tracking System<sup>®</sup> tracks each garment through our entire process and uses computer aided sorting which puts the garments in perfect route, account, and wearer order. All garments are inspected and any repairs are entered into our system to ensure all repairs are completed. Upon completion of the cleaning, sorting, inspecting, and mending our state-ofthe-art bundle scanner ensures that each wearer's order is 100% accurate.



### Name & Company Emblems

Enhance and unify the look of your business!



Sublimated company and name emblems make your business stand out and look professional. Your company's logo can be permanently, digitally printed onto an emblem and placed onto each uniform you receive from U.S. Linen & Uniform. Choose from a variety of border colors to best enhance your logo!

### **WORK SHIRT**



Solid color, 4.25 oz. poplin, 65% polyester/35% cotton Long sleeve numbers below swatch

SP20IC	SP20CW	SL20WB	SP20BW	SB22BS
SP10IC	SP10CW	SL10WB	SP10BW	SB12BS
	SP24CR	SP24EX	SP20GI	SP20GK SP10GK
	SP10IC P24RC	P24RC SP24CR	P24RC SP24CR SP24EX	SP10IC SP10CW SL10WB SP10BW   P24RC SP24CR SP24EX SP20GI

Striped, 4.25 oz. poplin, 65% polyester/35% cotton Long sleeve numbers below swatch



Patterned 3.5 oz. poplin, 65% polyester/35% cotton Long sleeve numbers below swatch



SP74GB

Mini-plaid 3.5 oz. poplin, 65% polyester/35% cotton, Sleeve length needed Long sleeve numbers below swatch

### WORK SHIRT



6 oz. twill Long sleeve numbers below swatch



Pocketless with seven stainless steel gripper closures, Solid color, 4.25 oz. poplin 65% polyester/35% cotton Long sleeve numbers below swatch

Every item is carefully inspected for mending issues like popped buttons, broken zippers, and tears before a garment is delivered.

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### **DRESS SHIRT**



4.25 oz. executive oxford style, 60% combed cotton/40% polyester Numeric sizing, sleeve length needed Long sleeve numbers below swatch

### **PERFORMANCE KNIT POLO**



7 oz. twill weave knit, 50% polyester/50% cotton



Snag proof and wrinkle-resistant fabric 5.3 oz. poly performance fabric, 100% polyester

# **U.S. Linen & Uniform**

has created the industry's first garment repair app.

Star Garment Repair

### In less than a minute, you can help us provide better service by telling us about any repairs your garments need.

Search for "Star Garment Repair®"



Here are the quick and easy steps in the Star Garment Repair® app.

••••• Carrier 🗢 11:06 AM 7 90%	••••• Carrier 🗢 11:06 AM	90% <b></b> )	••••• Carrier 🗢 Star Ga	11:06 AM 7 90%
😪 😒 😒	ВАСК 🔝 🔂 🔂	NEXT	васк	😒 😭 SEND
WELCOME TO U.S. LINEN & UNIFORM'S STAR GARMENT REPAIR™ APP	What is the issue?	>	Please	review then send
			Name:	John Q. Customer
Please enter your first & last name	Description		Barcode #:	9999 9999 9999
Scan the bar code of the item that needs service.			Issue:	Button/Button hole/Snap
	Would you like to upload a picture?	- 1	Description	
SCAN BAR CODE	UPLOAD PHOTO		Shirt is missing a but	tton
ENTER BAR CODE ++++		_	Image:	
			Unitern A	Jaka

Don't have an iPhone or Android smartphone? Set the garments aside and your Customer Service Representative will use the app on their phone for you.

### WORK PANT



Folder-set waistband with outlet and button closure for a comfortable fit, 7.5 oz. twill, 65% polyester/35% cotton



Flex work pant with two front pockets and two set-in hip pockets, 7.5 oz. twill, 65% polyester/35% cotton





### **CARGO PANT & SHORT**



Two cargo pockets with pocket flaps and snap closures, 7.5 oz. twill, 65% polyester/35% cotton



Two cargo pockets with flaps and snap closures, 12" inseam, 7.5 oz. twill, 65% polyester/35% cotton

### **FLEX SHORT**



10" inseam, 7.5 oz. twill, 65% polyester/35% cotton

**U.S.** Linen & Uniform

## U.S. Linen & Uniform is *green* and high-tech

- Cutting edge wastewater treatment system saves over 12 million gallons of water each year
- \* Chemical use for the washers is computer controlled and precise
- ★ Routing software cuts our fuel consumption on routes
- ★ Products are re-purposed and reused
- Association of Washington Business Award Winner for Environmental Excellence



CLEAN GREEN TRSA CERTIFIED

### **COVERALLS**



Twill coverall, two way brass zipper 7.25 oz. twill, 65% polyester/35% cotton

### **COATS**



Shop coat with five concealed grippers 7.25 oz. twill, 65% polyester/35% cotton



Lapel counter coat, bartacked pencil stall 5 oz. poplin, 80% polyester/20% cotton

### **OUTERWEAR**



Solid and duo-tone jacket (pictured) with black quilted lining Twill shell: 65% polyester/35% cotton Lining and insulation: 100% polyester



Panel jacket lined with black quilted lining Twill shell: 65% polyester/35% cotton Lining and insulation: 100% polyester

> Our largest washer can hold up to 900 pounds of clothes. That's over 90 times more than a home washer, yet we use less than 1/3 of the water per pound to clean it.

Fun Fact

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# Service When YOU Need 7t!

U.S. Linen & Uniform is an industry leader in customer service. We are the first and only company in our service area that has "Service When You Need It<sup>®</sup>!"

We are on call in the evenings and all weekend. When you get busy or have an emergency, we'll be there for you.



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### **FLAME RESISTANT**

#### QC10NV

iQ Series Endurance Premium Coverall, flame resistant, 6.9 oz. ripstop twill, 65% cotton/35% polyester

#### CECTNV

Classic Coverall with Reflective Trim, 360 degree visibility with yellow/silver/yellow reflective striping, flame resistant, 9 oz. twill, 100% cotton



Flame resistant, 14.75 oz. 100% cotton denim



Cargo Pocket Pant, flame resistant, 7 oz. 47% Modacrylic/37% Lyocell/16% Aramid

### **FLAME RESISTANT**



Team Jacket, flame resistant. Shell: 9 oz. twill, 100% cotton, water-repellent Lining: 100% cotton Insulation package: 12 oz. 100% Modacrylic



iQ Series Endurance Work Shirt, flame resistant, 6.9 oz. Ripstop twill, 65% cotton/35% polyester

#### SLDTNV

Enhanced Visibility Uniform Shirt,flame resistant reflective striping, 7 oz. EXCEL FR<sup>®</sup> ComforTouch<sup>®</sup> Flame-Reistant fabric 88% cotton/12% nylon

Customer is responsible for the selection of Specialty Garments which include but are not limited to Flame Resistant, High Visibilty, and Enhanced Visibility Garments, and is responsible to determine that any Specialty Garments selected meet CUSTOMER'S need for CUSTOMER'S use, and any compliance with statutes and regulations. Customer is responsible for determining whether any Specialty Garments are fit for a particular purpose and suitable for Customer's intended use, or the intended use of Customer's employees or others, and Customer assumes all risk and liability whatsoever in connection therewith.

U.S. Linen & Uniform makes no representation, guarantee, or warranty whatsoever, including any implied warranty of merchantability or fitness for a particular purpose, that any Specialty Garments will avert or prevent any particular safety occurrence or consequence which the Specialty Garments may be designed to avert or prevent.

Specialty Garments are not eligible for the No Surprises Loss & Damage waiver also known as the Garment Maintenance Plan (GMP). Specialty Garments are eligible for the Specialty Garment Maintenance Plan (SGMP) which covers name and company emblems, garment preparation charges, and size changes.

### **ENHANCED VISIBILITY**



Enhanced visibility trim around body below pockets, down both sleeves and across back between shoulders 4.25 oz. poplin, 65% polyester/35% cotton

Long sleeve numbers below swatch

#### CC16NV

CORP. CONTRACTOR

Enhanced visibility trim applied at cuffs of both arms and legs, all around body below pockets, across back and two stripes around knees 8.5 oz. twill, 100% cotton



Enhanced visibility trim applied down both arms, all around body below pockets, across back and two stripes around thighs 7.25 oz. twill, 65% polyester/35% cotton

### **FR/CP LAB COATS**



#### KNR2RB

FR/CP Dual Protection lab coat, fireresistant fabric with chemical splash protectant finish, 4.5 oz. Nomex<sup>®</sup> IIIA with Westex<sup>®</sup> ShieldCXP

#### KNR3RB

FR/CP Dual Protection Women's lab coat, fire-resistant fabric with chemical splash protectant finish, 4.5 oz. Nomex<sup>®</sup> IIIA with Westex<sup>®</sup> ShieldCXP

Customer is responsible for the selection of Specialty Garments which include but are not limited to Flame Resistant, High Visibilty, and Enhanced Visibility Garments, and is responsible to determine that any Specialty Garments selected meet CUSTOMER'S need for CUSTOMER'S use, and any compliance with statutes and regulations. Customer is responsible for determining whether any Specialty Garments are fit for a particular purpose and suitable for Customer's intended use, or the intended use of Customer's employees or others, and Customer assumes all risk and liability whatsoever in connection therewith.

U.S. Linen & Uniform makes no representation, guarantee, or warranty whatsoever, including any implied warranty of merchantability or fitness for a particular purpose, that any Specialty Garments will avert or prevent any particular safety occurrence or consequence which the Specialty Garments may be designed to avert or prevent.

Specialty Garments are not eligible for the No Surprises Loss & Damage waiver also known as the Garment Maintenance Plan (GMP). Specialty Garments are eligible for the Specialty Garment Maintenance Plan (SGMP) which covers name and company emblems, garment preparation charges, and size changes.



Unlike the national chains who change their price multiple times a year, we only change our price once annually.



### **PATIENT GOWNS**



Regular and XL patient gown

5672

Children's gown with wide raglan sleeves

#### 620

Mammography exam jacket with inside and outside ties for added modesty



### **SCRUBS**



Scrub top, reversible, 55% cotton/45% polyester



Warm up jacket, scissor holder in right pocket, 55% cotton/45% polyester



Scrub bottom, reversible, 55% cotton/45% polyester

Other colors available by special order.

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### LAB COATS

#### 3419

Snap front with convertible collar 80% polyester/20% combed cotton

#### KP72WH

Cuffed coat with six gripper closures and neck gripper 80% polyester/20% combed cotton

#### KT34WH

Four button front, pleated back with sewn-on belt 80% polyester/20% combed cotton

#### KP38WH

Specialized, one piece, lined collar with notched lapel, five gripper front 80% polyester/20% combed cotton



We process enough napkins each year to stretch across half of the United States.

### **FLUID RESISTANT LAB COATS**

464

Short coat, single-ply fluid-resistant barrier fabric, concealed placket front with snap closure Front: 100% polyester Back: 65% polyester/35% cotton

466

#### 409

Anti-static lab coat, Texture Shield D-Stat<sup>®</sup>, back vent Front: 100% polyester Back: 65% polyester/35% cotton



6403

Texture Shield <sup>®</sup> front and polyester/ cotton blend back, singleply fluidresistant barrier fabric Front: 100% polyester Back: 65% polyester/35% cotton

#### 583

Texture Shield <sup>®</sup> D-Stat protective apron gown, single ply fluid-resistant barrier fabric, backless design adds to comfort for the wearer. 100% polyester

**U.S. Linen & Uniform** 

### HOSPITALITY

### TOWELS

Plush bath towel 24x48 Bath towel 20x40 Medical towel 16x27 hand towel Black salon towel Wash cloths







WASH CLOTH

### SHEETS

Twin fitted sheets Twin flat sheets Draw sheet Pillow slip





Bath blanket Cradle cover





### • Other Guys • U.S. Linen & Uniform

Mistakes happen. When handling non-garment items, like towels, napkins, and aprons, it's all too easy to misplace or miscount an item. The other guys replace the number of items based on what they receive, so every miscount or lost item means that much less will be delivered in the future. U.S. Linen & Uniform does things differently, making sure you always have a full inventory of what you need, even when mistakes happen.



U.S. Linen & Uniform

### **CHEF COAT**

#### 199PBK

Thermometer pocket 100% spun polyester

#### 199PWH

Double-breasted with 10 pearl buttons, 100% spun polyester

#### 196BK

Garnish chef coat, black pearl buttons and black trim 100% spun polyester

### **BAGGY CHEF PANT**

#### 966BK

Thermometer pocket spun polyester



Thermometer pocket 100% spun polyester

### **COOK SHIRT**

SP24BK	SP24WH
<u> </u>	

Solid color, 4.25 oz. poplin, 65% polyester/35% cotton



Specialized pocketless, seven stainless steel gripper closures, 4.25 oz. poplin 65% polyester/35% cotton

> Fun Fact 15 Great Pyramids of Giza could be completely covered by the table cloths we clean each year.

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### **FOOD PROCESSING**

Fun Fact

#### KS58WH

Snap butcher coat with six large domesnap closures, interior left chest pockets, two oversized lower exterior pockets 100% spun polyester plain weave

#### WS50WH

Butcher wrap with reversible tie closure and side vent openings, 100% polyester plain weave

SP26NV	139SNBK	SP26WH
SP16NV	N/A	SP16WH

Seven stainless steelgripper closures, soil release and wickability, 4.25 oz. poplin, 65% polyester/35% cotton Long sleeve numbers below swatch

#### PT60WH

Flex pant with two front pockets and two set-in hip pockets, 7.5 oz. twill, 65% polyester/35% cotton

> Always ecologically conscious, our filtration system reuses over 12,000,000 gallons of water each year, and reduces contaminants in our waste water by 95%.



**APRONS** 

Bib style with strong tubular ties, 30"x33", white apron does not have pockets, 7.5 oz. twill, 65% polyester/35% cotton



Four way style, tubular braid ties, 29"x32", no pockets, 7.5 oz. twill, 65% polyester/35% cotton



Bistro style, extra long ties, wrinkle resistant, 28"x32", 7.25 oz. twill, 65% polyester/35% cotton



Cobbler style, adjustable side ties, split pouch pocket, 80% polyester/20% cotton poplin

**U.S.** Linen & Uniform

### MATS



#### **ENTRY MAT**



Impervious to bleach, sunlight, and repeated washing, static dissipative, high twist, heat-set, solution dyed nylon yarn Sizes: 2'x3', 3'x5', 3'x10', and 4'x6'

#### CUSTOM LOGO ENTRY MAT

23 standard background colors, fine detail, color gradients, and 3D images Sizes: 2'x3', 3'x5', 3'x10', and 4'x6'



#### **COMFORT FLOW MAT**

Anti-static properties allow for use around sensitive electronic equipment Sizes: 3'x5', 3'x9', 4'x6'



#### SUPER SCRAPE MAT

Surface cleats remove and trap dirt and sand below, certified slip resistant Sizes: 3'x5', 4'x6'

#### COMPLETE COMFORT II MAT

Textured surface for superior slip and skid resistance Sizes: 2'x3'



#### WATERHOG PLUS

Water dam border holds moisture and raised surface holds dirt below foot level Sizes: 3'x5', 4'x6'









Bagged towels stay cleaner on the shelf and in transportation, easy to handle, no unfolding



### **BAGGED LINENS**



MICROFIBER BAR



MICROFIBER GLASS



COLORED BAR TOWEL



WHITE BAR TOWEL

### **OTHER LINENS**



**DISH TOWEL** 



TURKISH GRILL



HOT PADS

STEAMER TOWEL

### **BAGGED INDUSTRIAL**



**RED SHOP TOWEL** 

WHITE SHOP TOWEL

### **OTHER INDUSTRIAL**



GARAGE TOWEL 16"x27" 20"x40"



#### WINDSHIELD TOWEL

### **OTHER INDUSTRIAL PRODUCTS**

BLACK MICROFIBER DETAIL TOWEL



SEAT COVER 50"x60" soft cloth, protects interior

**MECHANICS APRON** 



. .

FENDER COVER 26"x52" soft cloth, protects finish

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#### **U.S. Linen & Uniform**

### NAPKINS





#### LIMITED QUANTITY



To see napkin folding videos, visit our webiste and click on "Table Linen" under the Services tab.

Images and colors are reproductions and actual color may vary. There will be slight variations in the individual items due to fading and changes in dye lots.

### **TABLECLOTHS**



#### The sizes in red are limited quantity.

Our inventory changes frequently. Please contact us for availability. Images and colors are reproductions and actual color may vary. There will be slight variations in the individual items due to fading and changes in dye lots.

**U.S. Linen & Uniform** 

### MOPS



#### WET MOP

Won't shred on abrasive floors, unique microfiber blend for deep cleaning, 100% polyester

#### DUST MOP

Won't fray or unravel, effective for normal industrial use. Available sizes: 12", 18", 24", 36", 48", and 60"

Our dryers are large enough to equal the capacity of up to 60 home dryers in a single load. Hard-wound paper roll towels Multifold paper towels Center-pull towels Jumbo toilet paper rolls Regular 2-ply toilet paper Household paper towels Toilet seat covers

### PAPER PRODUCTS



### **OTHER PRODUCTS**

F-Matic air freshener

Urinal deodorizer

Hand soap

Pro Grit waterless hand cleaner

Vinyl and Nitrile gloves

Continuous roll towels

Dispensers available for all products.





Serving Washington, Oregon, and Idaho.

Tri-Cities 509.946.6125 Portland 971.361.6125

Spokane 509.624.0808

Other Areas 888.875.4636

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